Disclosure Statement

This disclosure statement is provided to you by Kerry Alcock (FSP92601), financial adviser, giving advice on behalf of The Lending Department Limited (FSP 166964).

It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

Contact details

My contact details are as follows:

Email: kerry@theld.co.nz
Phone: 021 687502
Address: Level 3, 50 Anzac Ave, Auckland City

What sort of adviser am I?

I am a financial adviser. I specialise in mortgage advice.

Products and services

I can provide you with advice as well as transactional services, relating to mortgages. I can also provide "information only" services but not personalised financial advice e.g. recommendations or opinions, about KiwiSaver. Any financial advice by me regarding KiwiSaver is limited to a class advice service only.

How am I regulated by the Government?

You can check that I am a financial adviser at http://www.fspr.govt.nz. The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement you may choose to first use the dispute resolution procedures described below.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so I can try to fix the problem. You may contact our internal disputes service by emailing complaints@theld.co.nz.

If we cannot agree on how to resolve the issue, you can contact Financial Services Complaints Limited (FSCL). This service will cost you nothing and will help us resolve any disagreements. You can contact FSCL by emailing info@fscl.org.nz, calling FSCL on 0800 347257 or 04 472 3725, or in writing to PO Box 5967, Lambton Quay, Wellington 6145.

Declaration

I, Kerry Alcock, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:_____

This Disclosure Statement, DS21/1, was prepared on 21/03/2021.